

PATENT  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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Technology Center 2100

In Re Application of:

Hassell, *et al.*

Serial No.: 09/650,867

Filed: August 30, 2000



Group Art Unit: 2131

Examiner: To Be Assigned

Docket No. 061607-1390

For: **SYSTEM AND METHOD FOR A TROUBLE SHOOTING PORTAL TO ALLOW  
TEMPORARY MANAGEMENT ACCESS TO A COMMUNICATION DEVICE**

**PRELIMINARY AMENDMENT**

Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

In regard to the above-referenced application, the Applicants submit the following preliminary amendments and remarks to be respectively entered and considered prior to examination.

It is not believed that extensions of time or fees for net addition of claims are required, beyond those that may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to Deposit Account No. 16-0255.